	m 481 - Carrier Annual Reporting illection Form		orm 481 Control No. 3060-0986/OMB Control No. 3060-0819 113
<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Jenny Prescott	
<035>	Contact Telephone Number: Number of the person identified in data line <030	435-783-4913 >	
<039>	Contact Email Address: Email of the person identified in data line <030>	jenny.prescott@allwest.com	
ANNUA	L REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached workshee	
<200> <210>	Outage Reporting (voice) < check box if	(complete attached workshee	(t)
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive documen 0 (attach descriptive documen	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0 Number of Complaints per 1,000 customers (broat Fixed Mobile		
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 512290WY510 Functionality in Emergency Situations 512290WY610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (check to indicate certification (attached descriptive documen (check to indicate certification (attached descriptive documen (complete attached workshee (complete attached workshee (complete attached workshee (fyes, complete attached workshee (check to indicate certification (attach descriptive documen (if not, check to indicate certification (complete attached workshee (complete attached workshee (complete attached workshee)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additions</u> Including Rate-of-Return Carriers affiliated with Price Cap Additions Rate of Return Carriers, Proceed to <u>ROR Additions</u>	rice Cap Local Exchange Carriers (check to indicate certificatio. (complete attached workshee al Documentation Worksheet (check to indicate certificatio.	1)
<3005>		(complete attached workshee	t) v

	ervice Quality Improvement Reporting illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 512290	
<015>	Study Area Name All WES	ST COMMWY
<020>	Program Year 2014	
<030>	- Comment of the comm	Jenny Prescott
<035>	Contact Telephone Number - Number of person identified in data line <030>	> 435-783-4913
<039>	Contact Email Address - Email Address of person identified in data line <030	> jenny.prescott@allwest.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O •
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
		Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement	
	plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

July 2013	(200) Service Outage Reporting (Voice) Data Collection Form			181 rol No. 3060-0986/OMB Control No. 3060-0819
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<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line <030> 435-783-4913		
<039>	Contact Email Address - Email Address of person identified in data line <030> jenny.prescott@allwest.com		

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						See attache	d				
	ļ					rksheet					
					VVC	JI KSI ICCL					

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	<u> </u>										.,,,,

	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line <030	> 435-783-4913	
<039>	Contact Email Address - Email Address of person identified in data line <030	> jenny.prescott@allwest.com	
<701>	Residential Local Service Charge Effective Date 1/1/201	3	
<702>	Single State-wide Residential Local Service Charge		

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<o></o>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
ľ								
								-
				Soc off	pobod workshoot			
				See all	ached worksheet			
			.	Hat 144				
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L				L				

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	512290
<015>	Study Area Name	ALL WEST COMMWY
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott
<035>	Contact Telephone Number - Number of person identified in data line <030	> ⁴³⁵⁻⁷⁸³⁻⁴⁹¹³
<039>	Contact Email Address - Email Address of person identified in data line <03	n> jenny.prescott@allwest.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<0	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (<i>select</i>)
			-						
									
			Se	e attached					
			work	sheet					
	×								
			-						
					<u></u>				

1	erating Companies lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 435-783-4913	
<039>	Contact Email Address - Email Address of person identified in data line	<030> jenny.prescott@allwest.com	
<810>	Reporting Carrier All West Communications		

<811> Holding Company

<812> Operating Company

All West Communications

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=			
_			
_	See a	ttached works	heet
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	The state of the s		
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(900) Tribal Lands Reporting FCC Form 481				
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
		512290		
<010>	Study Area Code			
<015>	Study Area Name Program Year	ALL WEST COMMWY 2014		
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott		
<035>	Contact Telephone Number - Number of person identified in data line			
<039>	Contact Email Address - Email Address of person identified in data line			
	·	- 1000		
<910>	Tribal Land(s) on which ETC Serves			
40205	Tribal Carramanant France and Obligation			
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)		
		Name of Attached Document (.pui)		
	If your company serves Tribal lands, please select (Yes,No, NA) for			
	each these boxes to confirm the status described on the attached			
	PDF, on line 920, demonstrates coordination with the Tribal			
	government pursuant to § 54.313(a)(9) includes:			
		Select		
		(Yes,No,		
		NA)		
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;			
<922>	Feasibility and sustainability planning;			
<923>	Marketing services in a culturally sensitive manner;			
<924>	Compliance with Rights of way processes			
<925>	Compliance with Land Use permitting requirements			
<926>	Compliance with Facilities Siting rules			
<927>	Compliance with Environmental Review processes			
<928>	Compliance with Cultural Preservation review processes			
<929>	Compliance with Tribal Business and Licensing requirements.			
~JZJ/	compliance with tribul business and Electioning requirements.	L		

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	Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Jenny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line <030>	435-783-4913	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jenny.prescott@allwest.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

10/11/2013 Page 8

(1200) Te	1200) Terms and Condition for Lifeline Customers FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819				
	ection Form			July 2013	
			510000		
<010>	Study Area Code		512290		
<015>	Study Area Name		ALL WEST COMMWY		
<020>	Program Year		2014		
<030>	Contact Name - Person USAC should contact regarding this data		Jenny Prescott		
<035>	Contact Telephone Number - Number of person identified in data li	ne <030:	> 435-783-4913		
<039>	Contact Email Address - Email Address of person identified in data l	ine <030	> jenny.prescott@allwest.com		
			512290WY1200		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	_			
			Name of attached document (.pdf)		
<1220>	Link to Public Website	HTTP_			
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~			
<1222>	Details on the number of minutes provided as part of the plan,	V			
<1223>	Additional charges for toll calls, and rates for each such plan.	~			

10/11/2013 Page 9

(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code 5	12290	
<015>		LL WEST COMMWY	
<020>	Program Year 2	014	
<030>	Contact Name - Person USAC should contact regarding this data J	enny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line <030>	435-783-4913	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jenny.prescott@allwest.com	
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Ame	rica Phase I support, frozen High Cost support, High Cost support to offset ac	cess charge reductions, and Connect America Phase II
		(e) the information reported on this form and in the documents attached bel	
	, , , , , , , , , , , , , , , , , , ,	,	
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Dailer Con Coming Course to Associate ICC Course to IAT CED C PA 242/411		
<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
<2010>	Certification Support Osed to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a	recipient	
	of CAF Phase II support shall provide the number, names, and address	·	
	community anchor institutions to which began providing access to bro		
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	
	· · · · · · · · · · · · · · · · · · ·	V 1	

(3000) Ra	ate Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
			July 2013
<010>	Study Area Code 512290		
<015>	Study Area Name ALL WEST	COMMWY	
<020>	Program Year 2014 Contact Name - Person USAC should contact regarding this data Jen	ny Prescott	
<035>	Contact Telephone Number - Number of person identified in data line <030>	435-783-4913	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jenny.prescott@allwest.com	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that t	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring c he information reported on this form and in the documents attach	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification {47 CFR \S 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	512290WY3005 (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	. Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3020)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		· ·
(3023)	Borrowers, Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		H
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	tion - Reporting Carr lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	512290	
<015>	Study Area Name	ALL WEST COMMWY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data Jenny Prescott		
<035>	> Contact Telephone Number - Number of person identified in data line <030> 435-783-4913		
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> jenny.prescotte	allwest.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier: ALL WEST COMMWY		
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/11/	
Printed name of Authorized Officer: Jenny Prescott		
Title or position of Authorized Officer: VP/Finance		
Telephone number of Authorized Officer: 435-783-4913		
Study Area Code of Reporting Carrier: 512290	Filing Due Date for this form: 10/15/2013	

Attachments

All West Communications- WY

Study Area Code 512290

This section (attachment FCC Form 481 line 200) is Redacted for Public Inspection in its entirety.

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	512290
<015>	Study Area Name	ALL WEST COMMWY
<020>	Program Year	2014
<030>	Contact Name - Person USA	C should contact regarding this data Jenny Prescott
<035>	Contact Telephone Number	- Number of person identified in data line <030> 435-783-4913
<039>	Contact Email Address - Em	ail Address of person identified in data line <030> jenny.prescott@allwest.com
<810>	Reporting Carrier	All West Communications
<811>	Holding Company	
<812>	Operating Company	All West Communications

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	All West Financial Services		All West Broadband
	All West Utah, Inc.		All West World Connect
	All West Wyoming, Inc.	519008	
	All West Wireless	519009	
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FCC Form 481 Certifications

FCC Form 481 Line 510
All West Communications, Inc. – Wyoming
SAC 512290

Line 510: Service Quality Standards & Consumer Protection Rules Compliance

The Company has established operating procedures designed to facilitate compliance
with applicable consumer protection rules; including rules regarding verification of
orders for telecommunications service as required of submitting carriers (i.e., Slamming)
{Section 64.1100}, compliance with the FCC's Truth-in-Billing Requirements {64.2400},
and all other customer protection rules including employee training and manual
development as applicable.

FCC Form 481 Certifications

FCC Form 481 Line 610
All West Communications, Inc. – Wyoming
SAC 512290

Line 610: Functionality in Emergency Situations

• The Company has established operating procedures designed to facilitate compliance with applicable service quality standards, which may include customer remedies and improvement plans. Specifically the Company complies with Sections 236 of the Wyoming Public Service Commission rules requiring it to furnish to its customers safe, adequate and continuous service in accordance with accepted good practice, and to that end, maintain its entire plant and system in such condition as to enable it to furnish such service, and inspect its system and facilities in such manner and with such frequency as may be necessary to obtain knowledge of their current condition and adequacy.

WYOMING TELEPHONE ASSISTANCE PROGRAM

The Wyoming Telephone Assistance Program helps low-income residents by providing partial discounts on monthly local basic phone service and one-time hook up fees. In order to qualify for the program, your income must be at or below 130% of poverty (see back), or you must qualify for one of the programs listed in below.

In order to receive the benefit, you will need to complete the following steps:

1. Complete and sign the form below.

Kamas, UT 84036

2. Return the form to the address indicated on the bottom of the form.

Benefits start on the date the local telephone company receives your signed application It will take approximately 30 days from the date of application for the discount to appear on your telephone statement. Benefits will stop when you no longer qualify for the public assistance program indicated or you no longer qualify for the minimum income level.

QUESTIONS? ALL WEST COMMUNICATIONS 1-888-292-1414 or 1-435-783-4361

<u>APPLICATION</u>

I am requesting the partial service discount on local basic telephone rates under the Telephone Assistance Program. I am entitled to the discount under the following program(s):

	(Please circle	the appropriate progran	n)	
	ram (EWP) ce (HEAT)		Housing Assistance Food Assistance	
SOCIAL SECURITY N	UMBER:			
I want All West Communications to apply the standard services discount to my monthly bill. I checked the program listed above as verification of my qualification. I will notify ALL WEST COMMUNICATIONS when I am no longer eligible to receive the TAP benefits.				
I understand that giving false information or failing to notify ALL WEST COMMUNICATIONS when I no longer qualify for the program may cause me to pay the difference between the discount and the regular tariffed rates.				
Signature:				
Return the form to:	All West Communica 50 W 100 N	tions		

DO YOU QUALIFY FOR REDUCED PHONE RATES?

Under the Public Service Commission's Lifeline Rule, you may be eligible for the Telephone Assistance Program – partial discount on monthly local basic telephone service and one time hook up fees.

You must qualify for one of the following programs:

EMERGENCY WORK PROGRAM
HOME ENERGY ASSISTANCE
SUPPLEMENTAL SECURITY INCOME
GENERAL ASSISTANCE
UNEMPLOYMENT
EDUCATION ASSISTANCE

MEDICAL ASSISTANCE REFUGEE ASSISTANCE FOOD ASSITANCE HOUSING ASSISTANCE TEMPORARY AID

Giving false information or failure to notify All West Communications when and if you no longer qualify, may require you to pay for reduce rates given in error.

This program is available to existing customers or new customers and applies to local basic service only.

*MONTHLY INCOME ELIGIBILITY LIMITS

HOUSEHOLD SIZE	130% POVERTY LEVEL
1 person	\$892
2 persons	\$1202
3 persons	\$1512
4 persons	\$1823
5 persons	\$2133
6 persons	\$2445
7 persons	\$2754
8 persons	\$3064
9 persons	\$3376
10 persons	\$3685
11 persons	\$3755
12 persons	\$4047
13 persons	\$4339
14 persons	\$4630
15 persons	\$4923
•	

^{*}Or, if not currently receiving benefits, your income must be at or below 130% of poverty level (see below).

All West Communications-WY

Study Area Code 512290

This section (attachment FCC Form 481 line 3005) is Redacted for Public Inspection in its entirety.